

List of Information about Financial-friendly Facilities of Hotai Insurance

updated : 03/12/2025

Title of Unit	Floors and Office Locations	Service Bell	Elevator (Lift)	Elevator Braille Buttons	Accessible Ramp	Reading Glasses	Magnifying Glass	Guiding Tiles	Guide Dog Friendly	Accessible Restroom	Dedicated Service (Active Assistance of Colleagues)	Remark
Headquarters	10F – 14F	O	O	O	O	O	O	X	O	O	O	The guard (administrator) on the 1st floor will assist with the notifications, and colleagues will actively assist. A service counter is in place on the 13th floor.
Remote Office of Head Office	7F	O	O	O	O	O	O	X	X	X	O	The guard (administrator) on the 1st floor will assist with the notifications, and colleagues will actively assist.
Taipei Branch	2F	O	O	O	O	O	O	X	O	X	O	Dedicated Service: Ying-Ju Shih +886-02-2361-2001, ext 2834
Banqiao Service Center	10F	O	O	NA	O	O	O	X	O	X	O	Dedicated Service: Ya-Feng Lin +886-02-2251-9135, ext 2151
Linkou Service Center	1F	O	NA	NA	O	O	O	X	O	X	O	Dedicated Service: Shu-Chen Li +886-02-2601-9980, ext 2251
Xinzhuang Service Center	8F	O	O	NA	O	O	O	X	O	O	O	Dedicated Service: Yi-Shu Li +886-02-2202-0398, ext 2211
Taipei Branch 2	3F	O	O	NA	O	O	O	O	O	X	O	Dedicated Service: Pei-Shan Lu +886-02-7710-3900, ext 2981 ※Access to the accessible ramp through the Taiwan Bank
Xindian Service Center	9F	O	O	O	O	O	O	X	O	X	O	Dedicated Service: Yu-Pin Hsu +886-02-8911-5955, ext 2653
Keelung Office	9F	O	O	NA	NA	O	O	O	O	X	O	Dedicated Service: Yu-Ting Cheng +886-02-7730-9749, ext 2116
Yilan Service Center	1F	O	NA	NA	O	O	O	X	O	X	O	Dedicated Service: Yu-Fan Pao +886-03-956-0782, ext 2239
Hualien Service Center	2F	O	O	NA	O	O	O	X	O	X	O	Dedicated Service: Ya-Hui Huang +886-03-832-2360, ext 7551
Taitung Service Center	1F	O	NA	NA	O	O	O	X	O	X	O	Dedicated Service: Ling-Chun Chan +886-089-327-520, ext 7109
Hsinchu Branch	6F	O	O	NA	O	O	O	X	O	X	O	The guard (administrator) on the 1st floor will assist the notifications, and colleagues will actively assist. The service counter is on the 6th floor.
Taoyuan Service Center	4F	O	O	NA	NA	O	O	X	O	X	O	Dedicated Service: Yi-Shan Sung +886-03-326-1376, ext. 3030
Zhongli Service Center	4F	O	O	NA	O	O	O	O	O	X	O	Dedicated Service: Hui-Yu Tseng +886-03-422-2317, ext. 3107
Yangmei Service Center	3F	O	O	O	O	O	O	X	O	X	O	Dedicated Service: Yun-Zhi Tsai +886-03-478-6198, ext. 3150
Miaoli Service Center	3F	O	O	O	O	O	O	X	O	X	O	The Service Bell on the 1st floor will assist with the notifications, and colleagues will actively assist.
Taichung Branch	10F	O	O	NA	O	O	O	X	O	X	O	The guard (administrator) on the 1st floor will assist with the notifications, and colleagues will actively assist.
Shalu Service Center	1F	O	NA	NA	NA	O	O	X	O	X	O	The colleagues on the 1st floor will actively assist.
Fengyuan Service Center	1F	O	NA	NA	NA	O	O	X	O	X	O	The colleagues on the 1st floor will actively assist.
Yuanlin Service Center	8F	O	O	NA	O	O	O	X	O	O	O	The guard (administrator) on the 1st floor will assist with the notifications, and colleagues will actively assist.
Zhongxing Service Center	11F	O	O	O	NA	O	O	O	O	X	O	The guard (administrator) on the 1st floor will assist with the notifications, and colleagues will actively assist.
Caotun Service Center	1F	O	NA	NA	NA	O	O	X	O	X	O	The colleagues on the 1st floor will actively assist.
Hechang Service Center	8F	O	O	O	O	O	O	X	O	O	O	The guard (administrator) on the 1st floor will assist with the notifications, and colleagues will actively assist.
Tainan Branch	7F	O	O	NA	O	O	O	X	O	X	O	Dedicated Service: Wan-Ching Li +886-06-700-7288, ext. 6856
Chiayi Service Center	4F	O	O	NA	NA	O	O	O	O	X	O	The guard (administrator) on the 1st floor will assist with the notifications, and colleagues will actively assist.
Yunlin Service Center	2F	O	NA	NA	O	O	O	X	O	X	O	Dedicated Service: Pei-Ling Lo +886-05-532-5801, ext. 6202
Jiali Service Center	1F	O	NA	NA	O	O	O	X	O	X	O	The colleagues on the 1st floor will actively assist.
Kaohsiung Branch	11F	O	O	O	O	O	O	X	O	X	O	The guard (administrator) on the 1st floor will assist with the notifications, and colleagues will actively assist.
Gangshan Service Center	1F	O	NA	NA	NA	O	O	X	O	X	O	The Service Bell on the 1st floor will assist with the notifications, and colleagues will actively assist.
Fengshan Office	1F	O	NA	NA	O	O	O	X	O	X	O	The colleagues on the 1st floor will actively assist.
Pingtung Service Center	4F	O	O	NA	O	O	O	X	O	X	O	The guard (administrator) on the 1st floor will assist with the notifications, and colleagues will actively assist.
X: Uninstalled O: Installed Δ: No need to install; the counter is already installed. NA: The business location is leased or the building is not entirely self-owned, so it cannot be set up.												